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SERIAL NUMBER 10/051,477	FILING DATE 01/16/2002 RULE	CLASS 379	GROUP ART UNIT 2642	ATTORNEY DOCKET NO. V024 1010
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APPLICANTS

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 ** CONTINUING DATA **YES B²** *****

This appln claims benefit of 60/261,421 01/16/2001

 ** FOREIGN APPLICATIONS **NONE B²** *****

IF REQUIRED, FOREIGN FILING LICENSE GRANTED ** SMALL ENTITY **

** 02/14/2002

Foreign Priority claimed 35 USC 119 (a-d) conditions met Verified and Acknowledged	<input type="checkbox"/> yes <input checked="" type="checkbox"/> no <input type="checkbox"/> yes <input checked="" type="checkbox"/> no <input type="checkbox"/> Met after Allowance B² Examiner's Signature Initials	STATE OR COUNTRY GA	SHEETS DRAWING 8	TOTAL CLAIMS 29	INDEPENDENT CLAIMS 2
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ADDRESS

Womble Carlyle Sandridge & Rice, PLLC

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30357-0037

TITLE

Dynamic, real-time call tracking for web-based customer relationship management

FILING FEE RECEIVED 516	FEES: Authority has been given in Paper No. _____ to charge/credit DEPOSIT ACCOUNT No. _____ for following:	<input type="checkbox"/> All Fees <input type="checkbox"/> 1.16 Fees (Filing) <input type="checkbox"/> 1.17 Fees (Processing Ext. of time) <input type="checkbox"/> 1.18 Fees (Issue) <input type="checkbox"/> Other _____ <input type="checkbox"/> Credit
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